

Family Wellbeing Service Flowchart

Support need identified for child/young person/parent.

Criteria: Child/young person or their parent

- Living in and educated within Cardiff
- No Statutory Service involvement (unless clear step down plan)
- Early intervention or prevention stage of support
- Would benefit from specific Wellbeing Support

Referral made to Cardiff Early Help Gateway clearly indicating why they feel Family Wellbeing Service can help them.

03000 133 133

Completed and signed Early Help form to be sent to
Secure Email: ContactFAS@cardiff.gov.uk

Gateway team screen referral

FWBS referral received via email

Appropriate services select
inappropriate referral

Team Manager will review the referrals in date received order and team members respond to family within 5 working days acknowledging referral and where possible arranging assessment home visit .

Practice Assessor will meet with the family in the home or community setting to assess their needs. A support plan will be co-produced with the family, looking at required interventions, timescales and outcomes, baseline measurements will also be taken.

Management Team will allocate interventions based on the need of the child, young person and family as identified in the support plan. They will coordinate support from the appropriate Therapists, Counsellors and Practitioners.

Support plan review will be agreed at a midway point approx 3–6 weeks with the child, young person and family, dependent on intervention. Review measurements will be taken at this point to record the impact of the service and an exit plan will be developed

Exit Strategy implemented, final evaluation measurements taken on completion